

CORRIGENDUM / CLARIFICATION NOTICE

Corrigendum Notice No 374/TDOB

Date 02.05.2026

Subject: Clarification / Corrigendum to RFP for “Appointment of CFMS Agency for Operation, Maintenance, Safety, Security, and Sanitation (SSS) Services at Seven (7) Priority Tourism Destinations in Balasore District”

Reference: Tender Call Notice No.: 330/TDOB Dated: 17.04.2026

With reference to the above-mentioned Tender Call Notice and pursuant to the pre-bid queries received from prospective bidders, the following clarifications and amendments are hereby issued. These shall form an integral part of the RFP document and shall be read in conjunction with all other terms and conditions.

- 1. Reference:**Section I (Instructions to Bidders): Eligibility Criteria, Page 5, Sl. No. 8 ("Other Statutory Documents")-PSARA License
Corrigendum / Clarification: The scope of the RFP includes provision of security services; therefore, in accordance with applicable Government norms, possession of a valid PSARA License, as stipulated in the RFP, is **mandatory**. No relaxation or exemption shall be permitted in this regard.
- 2. Reference:**Section I (Instructions to Bidders): Eligibility Criteria, Page 5, Sl. No. 1
Corrigendum / Clarification: The Proprietorship firms are also eligible to participate, subject to fulfillment of all eligibility criteria and submission of valid registration and statutory documents as prescribed in the RFP.
- 3. Reference:**Section I (Instructions to Bidders): Eligibility Criteria, Page 5, Sl. No.5-1st Page of Bank Pass Book
Corrigendum / Clarification: A cancelled cheque may be accepted only for the administrative verification of bank account details for transaction routing. However, it shall not substitute the absolute mandatory requirement for financial capacity verification documents.
- 4. Reference:**Section I: Page 5, Sl. No. 8 & Section I: Part C, Page 6, Sl. No. (m)-Valid Contract Labour Licence
Corrigendum / Clarification: Possession of a valid Contract Labour License for deployment of a minimum of 200 personnel within Odisha in a single work order shall remain an essential eligibility condition. This requirement is mandatory. No modification is made in this regard.
- 5. Reference:**Section V (Evaluation of Bid): Table No. 2 (Detailed Evaluation of Technical Proposals), Page 21, Sl. No. 1
Corrigendum / Clarification: The requirement of years of experience and submission of audited financial statements for the last three financial years are independent conditions. No modification is made.

6. **Reference:**Section V (Evaluation of Bid): Table No. 2, Page 21, Sl. No. 2 ("Deployment of unskilled personnel in single order")
Corrigendum / Clarification: The text currently reading "*Deployment of unskilled personnel in single order*" shall be read as "**Deployment of personnel in a single work order.**" For the purpose of evaluation under this parameter, manpower deployed across all skill categories (unskilled, semi-skilled, skilled, and highly skilled) shall be considered cumulatively within a single work order.
7. **Reference:**Section I: Page 5, Sl. No. 8 & Section V: Page 21, Table 2, Sl. No. 4 - ISO Certification Standards
Corrigendum / Clarification: ISO 20000-1:2018 (IT Service Management) shall also be accepted in place of ISO 20000:2018. Latest equivalent ISO standards may be accepted where applicable.
8. **Reference:**Section I: Page 5, Sl. No. 8 & Section V: Page 21, Table 2, Sl. No. 4-CMMI Maturity Level
Corrigendum / Clarification: CMMI Maturity Level 3 remains the baseline eligibility condition. Bidders possessing higher certifications shall be considered; however, no additional evaluation marks shall be awarded for possessing levels above Level 3.
9. **Reference:**Data Sheet: Page 3, Sl. No. 3 & Section I: Part A, Part B & Part C
Corrigendum / Clarification: In addition to Speed Post and Registered Post, the hard copy submission of the bid documents through recognized Courier Services shall also be accepted. However, the authority will not be held responsible for any logistical or transit delays.

The Bid Due Date is hereby officially extended. The complete bid must reach the Tourism Division Office, Balasore on or before **11.05.2026 (11:00 AM)** through Speed Post / Registered Post / Courier. The Technical Bid shall be opened on **12.05.2026 at 11:00 AM**.

All other terms and conditions of the RFP remain unchanged. This corrigendum shall be treated as part of the tender document for all purposes.

The bid documents containing data sheet, eligibility criteria, scope of work, terms and conditions of the tender and draft agreement can be downloaded from the Balasore district website balasore.odisha.gov.in


Tourism Development Officer, Balasore

Memo No 375 /TDOB Date 02.05.2026

Copy to the **District e-Governance Manager, Balasore** for information and necessary action with a request to web hoist this notice in the district website — balasore.odisha.gov.in


Tourism Development Officer, Balasore