



O/O CHIEF DISTRICT MEDICAL & PUBLIC HEALTH OFFICER
BALASORE
e-mail- dpmubal@gmail.com



Short Tender Call Notice

Sealed Tenders are invited by the CDM & PHO Balasore from the established and reputed Suppliers/Agencies for the procurement of **IT & Electronics Equipment under (5T) AMA Hospital Initiative**. Accordingly intending bidders may send their completed bids in double cover system (Technical & Financial) super scribing the Tender Notification No: 17290..... and Date: 31.10.22... on the top of the Bid envelop addressing clearly to the CDM & PHO, Balasore. Pin:756001. Bidders are advised to visit the District web site www.baleswar.nic.in for detailed tender requirements. Last date for receipt of Tender is **13.11.2023** latest by 5.30 PM only through Speed post/Regd Post and the bids so received will be opened on **14.11.2023** at 11.30 AM. in the official chamber of the CDM & PHO, Balasore. The bidders are advised to keep in touch with the district website for addendum or corrigendum if at all required till the last date of this notification. No publication in the newspaper will further be made for the same. Incomplete and late receipt bids will be summarily rejected. The undersigned reserves the right to cancel all or any of the bids without assigning any reason thereof.

-Sd-

CDM & PHO, Balasore.

31/10/22

Chief Dist. Medical & Public Health Officer
Balasore

Terms & Conditions for Supply of I.T & Electronics Equipments.

The CDM & PHO, Balasore intends to select experienced Bidders to supply the items required under AMA Hospital Initiative (5T) through Tender process. Hence established and reputed firms may apply with all requisites to the undersigned for the participation in tender process. Interested bidders may submit their bids in the prescribed format only.

Technical & Financial Bid of the Tender Documents would be evaluated by District Purchase Committee duly constituted by the CDM & PHO-cum-District Mission Director, NHM, Balasore. The bidders qualified in the technical bid assessment will be eligible for Financial bid assessment.

1.	Cost of the Tender processing charge.	Rs.1000/- (non-refundable) in the form of Demand Draft in favour of "CDM & PHO, Balasore". To be submitted along with the Tender document.
2.	EMD	Rs.20,000/- (Rupees Twenty Thousand only) (Refundable) in the format of Demand Draft in favour of "CDM & PHO, Balasore".
3.	Tender Document	Bidders are advised to download the details of the tender process and requirements from the District website www.baleswar.nic.in
4.	Last date of submission of sealed tender document.	13.11.2023 , 5.30 PM
5.	Mode of Bid Submission	Only through Registered Post/Speed Post.
6.	Date of opening of tender	14.11.2023 at 11.30 A.M. at office of the CDM & PHO , Balasore.
7.	Eligibility of the Bidder	a. The Bidder must be registered under GST. b. The bidder must have experience in successful supply of IT & Electronics Equipments to Government or any other reputed Organization in last four years (2019-20) onwards. At least two such Supply order copies to be enclosed amounting Rs.1,00,000/- or more each. c. Minimum average annual GST Taxable Turnover of past two years (21-22) & (22-23) must be Rs.3,00,000/- or more. d. IT Return for the financial year (21-22) & (22-23) e. EMD & Tender processing cost in shape of DDs must be attached in the technical bid.

8. A bidder is permitted to submit only one bid .

9. As the said tender process is double bid system (Technical & Financial), the bidders are advised to submit their bids in a Single Big Size Envelope containing two envelopes (i) one for "Technical Bid" (ii) another for "Financial Bid". Both the Envelopes must be separately sealed and super scribed as Technical/Financial as the case may be with address of the bidder.

10. The Single Big Size Envelope should be duly sealed and super-scribed as Tender for "IT & Electronics Equipments" with Tender Notification No:.....& Date:.....


Chief Dist. Medical & Public Health Officer
Balasore

11. The Single Big Size Envelope should be addressed to The CDM & PHO, Balasore, PIN 756001, Odisha.
12. The Sealed Tenders should be sent through **registered post / Speed Post only** to the aforementioned address.
13. Sealed Tenders received after the due date and time shall not be entertained. Postal delays shall not be the responsibility of the Department.
14. Tender without an EMD and Tender processing cost shall be rejected.
15. However, as per the Finance department, Govt Of Odisha memorandum no: 21926 dtd. 12.08.2015, the local MSEs (Micro & Small Enterprises) registered with respective DICs, Khadi, Village, Cottage & Handicraft Industries, OSIC & NSIC are exempted from submission of EMD while participating in tenders of Government Departments & Agencies under its control. It is further clarified that the above exemption is applicable to local MSEs registered in Odisha only. This exemption to the local MSEs shall be applicable if the kind of service as required under this tender enquiry is clearly specified against the details of the service to be provided in their DIC/NSIC/MSME registration certificate (to be furnished in the technical bid)
- 16. Bidders are encouraged to quote for Durable/Branded and Good quality Items or the items of established manufacturers. Quality of the items will be criteria for selection. In this regard the decision of the Committee will be final.**
- 17. Manufacturers are to submit Manufacturing License and the Dealers are to submit Bid specific Authorization certificate in the Technical Bid.**
- 18. Product Brochure/Catalogue of the quoted items must be submitted with detailed specification with model number or product code .**
19. The incomplete tender in any manner is rejected and will not be taken in to consideration for the tender process.
20. The successful Bidder will submit a **Performance Security of Rs.20,000/-** in the shape of DD/Bank Guaranty in favour of CDM & PHO, Balasore with a validity period of fifteen months. This will be submitted before issuance of supply order and the same will be retained as a Performance security deposit till completion of the agreement period or the date of cancellation of agreement whichever is earlier. Refund of EMD/Performance Security shall not carry any Interest Component.
21. The EMD of all bidders shall be returned within 30 days after the finalization of the Tender, subject to the submission of a written application in the said context from the unsuccessful bidder addressing to the CDM&PHO, Balasore.


Chief Dist. Medical & Public Health Officer
Balasore

22. The CDM&PHO, Balasore , in view of unsatisfactory Service or Non compliance of the T&C of the tender is at liberty to terminate the approval by communicating the reasons to the Supplier. The Supplier will not be entitled to any compensation whatsoever in respect of such termination.

23. On the approval of the tender committee, the approved Bidder will be sent an offer letter seeking the acceptance of the same within four days of issue of the offer letter. For any reason whatsoever it may be, if the approved bidder is not communicating in writing its willingness to accept the offer within the said four days period, then it will be considered as non acceptance of the offer in its part and consequent upon which the EMD submitted by him will be forfeited.

24. Initially the approved bidder will be allowed to supply the items as per the requirement in the approved price only for a period **of one year** from the date of its approval. In case of any compelling circumstances, the period of approval may be extended for another one year only with an agreed upon consent of both the parties.

25. No compromise will be made with respect to the ordered quantity and its quality as asked for in the supply order. The EMD will be forfeited for the non compliance to the same and subsequently the bidder will be blacklisted.

26. No advance payment is allowed for the materials to be supplied. The supplier will submit the bill/invoice favouring to the CDM & PHO, Balasore and the same will be processed and the payment will be released after successful completion of supply in all respect.

27. For any dispute, the decision of the district authority is final.

28. The dispute if any shall be governed by the laws in force in India. In the event of any dispute arising during the Tender process, such dispute would be subject to the Jurisdiction of Balasore District only.

 31-1-29

Chief Dist. Medical & Public Health Officer
Balasore


TECHNICAL BID FORMAT

1	Name of the Bidder/Establishment/Agency	
2	Address of the Bidders/Establishment /Agency	
3	Mobile No & Address of the Bidder	
4	Name of the Authorized Signatory	
5	Specimen Signature of the Authorized Signatory	
6	Mobile No & Address of the Authorized Signatory.	
7	E-mail ID	
8	Details of Registration of Bidder's Establishment/Agency	Photocopy of Registration certificate to be enclosed
9	Registration under DIC/MSME/OSIC/NSIC	Photo Copy of Registration certificate to be enclosed
10	GST Registration No:	Photo Copy to be enclosed
11	PAN No:	Photo Copy to be enclosed
12	Average Annual GST Taxable Turnover of the Organization in past two financial years (21-22) & (22-23) must be more than Rs.3,00,000/-(Three Lakhs only).	GST Turnover Certificate Certified by a Chartered Accountant with UDIN NO, Seal and Name with Membership No: in original Letter Head of the Chartered Accountant to be enclosed in support of proof of Turnover.
13	Income tax Return for last two financial years -(2021-22) & (2022-23) to be submitted.	Photo Copy of ITR to be enclosed.
14	Whether the Product Brochure/Catalogue are enclosed in the technical bid .	<u>Yes/No</u>
15	Related Experience in Govt. & other	Two Copies of the Supply Order each valuing

	Reputed Sector in last four years :2019-20 & onwards.	not less than Rs.1,00,000/-.
17.	Manufacturing License or Bid Specific Authorization from the Manufacturer as the case may be, to be enclosed.	If the bidder is a manufacturer or a dealer the certificate to be enclosed accordingly.
17	EMD. The details of the EMD is it be filled in Amount..... Date..... Bank..... Branch.....	Rs.20,000/- (refundable) in the form of Demand Draft in favor of "CDM&PHO Balasore ". To be submitted along with the Technical Bid.
18	Cost of the Tender Processing Fee Amount..... Date..... Bank..... Branch.....	Rs.1,000/- (non-refundable) in the form of Demand Draft in favor of "CDM&PHO, Balasore ". To be submitted along with the Technical Bid.
19	Whether all the documents as sought for have been submitted sequentially with page numbering and signature in each page.	Yes / No

Photo Copies of documents to be submitted in support of the above information with due signature of the bidder.

Signature of the Bidder


31/4/23

Chief Dist. Medical & Public Health Officer
Balasore

Technical Specifications:

1. Kiosk Machines (Automated Patient Registration System)

Features	Registration KIOSK
Screen Size	21-inch LCD
Resolutions	1920X1080 FHD
Brightness	300 Nits
Connection	HDMI/VGA/DVI
Speaker	2X5 W inbuild
Type	Commercial
Compatible	Windows / Android
Casing	Commercial
Printer	HP Laser Printer 1080
Operating System	i3 processor windows 10 and high end
KIOSK	MS Powder coated

2. Kiosk Machines (Automated Grievance Redressal System)

Features	VISITORS KIOSK
Screen Size	21.6 inch
Resolutions	1920X1080 FHD
Brightness	300 Nits
Connection	HDMI/VGA/DVI
Speaker	2X5 W inbuild
Type	Industrial grade
Compatible	Windows / Android
Casing	Heavy duty metal body
Printer	3 Inch 80 mm / USB + LAN interface / 230 MM / S high speed / Low noise
Operating System	i3 processor windows 10 and high end
KIOSK	MS Powder coated

3. Display Board/Panel

Features	Display Board
Screen Size	50 inches
Resolutions	UHD 3840x210
Brightness	350 cd/m2
Aspect Ratio	16:09
Contract Ratio (Typical)	2,00,000:1
Response Time	6.5 ms
Viewing Angle (H/V)	178/ 178 Degree
CPU	Quad-core 32-bit ARM Cortex-A55 up to 1.9GHz
RAM	4GB
Storage	Emmc Flash 32 GB
Expand Memory	Micro SD card (Max support 128 GB)
OS	Android 11
I/O	2 X USB 1 X Micro SD Card Slot 1 X HDMI 1 X DC in jack 1 X AV 1 X RJ45 1 X Optical


31/7/23

Ethernet	1000 Mbps
Wi-Fi	YES
Bluetooth	YES
Power	5V 2A
Warranty	1 Year carry in Warranty
PDU	With Safety fuse
KIOSK	MS Powder coated
Overall Size H x W x D	1820 X 702 X 412
Viewing Area	1820 X 702 X 412
Software	STD Pen drive signage

4. Token Display Software

Token Display Software	
Sl. No.	Particulars
Key Features	
1	Display Application / Software for TV Screen
2	Android Application for Each Department
3	Interlink Android Application with Display Application
4	All Major Security be on Display Application
5	App Will be loaded in Mobile or any Android Device

5. Registration Software (HMIS)

Hospital Management Information System (HMIS) Software	
Sl. No.	Particulars
Key Features	
1	OPD Details & Printing
2	IPD Details & Printing
3	LAB Details & Printing
4	Discharge Details
5	Reports: OPD, IPD Details with Department wise and Gender wise, Disease Wise, Death Feature etc.
6	Master Search of OPD, IPD, LAB, Patients

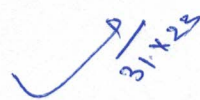
31/1/22

Chief Dist. Medical & Public Health Officer
Balasore

Format for Financial Bid:

<u>Sl. No.</u>	<u>Name of the Items</u>	<u>Specification</u>	<u>Quoted Unit Price inclusive of GST</u>	<u>Rate of GST with HSN Code</u>	<u>Remarks (if any)</u>
01	Kiosk Machines (Automated Patient Registration System)	As specified above			
02	Kiosk Machines (Automated Grievance Redressal System)	As specified above			
03	Display Board/Panel	As specified above			
04	Token Display Software	As specified above			
05	Registration Software (HMIS)	As specified above			

Signature of the Bidder


31/12/23

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