

Annexure-3 Pg-1

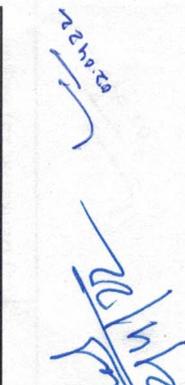
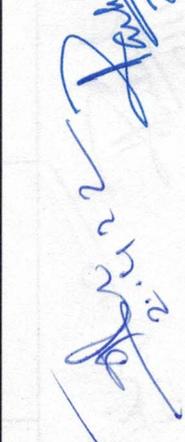
Technical Assessment of the bids received for Setting up Help Desk at SDH & DHH, Tender Notification No-588 dt. 10.01.2022

SL No	Information Required	L & K Services	M/s Rabindra Bhoi	Durgamadhab Manpower Solution	Formula One Solutions Pvt Ltd	Grayone Security Pvt Ltd	M/s Bharat Security Service
1	Office Address	Plot No-17, Rajarani Colony, Tankpani Road Ravi Takies Square, BBSR-751002	IG Marg, Bhoi Sahi, Bils-756001	Plot No 461 Sahidnagar BBSR	Plot No-171, Gayatri Bihar, Main Road, Patia, C.S Pur, BBSR-751024	Plot No-846, Sabar Sahi, Rasulgarh BBSR-751010	Panikoili, Jaipur Pin-755043
2	Status of the Agency(Whether registered under Company/Society/Trust/SH G.Group)	Partnership Firm	Firm	Partnership Firm	Company	Company	Partnership Firm
3	Name of the Chief Executive and authorized signatory	Santosh Kumar Rout	Rabindra Bhoi	Rinulata Senapati	Santosh Kumar Rout	Asit Nayak	Bijay Kumar Mohapatra
4	Mobile No	7735505441	9238831905/9438591305	943752607	9777455588	9853826907	06726 296159/9437193264/9437507595
5	Email Id	lk100services@gmail.com	rabindrabhoi2015@gmail.com	risenapati75@gmail.com	santosh@fosi.in	grayoneodisha@gmail.com	bharatsecurity.pkl@gmail.com
6	Date of Establishment	27.06.2009	05.09.1996	08.08.2016	2001	15.10.2013	04.01.2002
7	GST Registration No	21AADFL4226CIZ2	21AIHPB7454QIZ1	21AAMFD7903KIZE	21AAACF6238QIZG	21AAFCG3862Q1ZA	21AAEFB1798E1ZS
8	PAN No	AADFL4226C	AIHPB7454Q	AAMFD7903K	AAACF6238Q	AAFCC3862Q	AAEFB1798E
9	No of branch offices in Odisha with location details	3 Nos a) Bhubaneswar, Plot-17, Rajarani Colony Bhubneswar b) Sambalpur c) Berhampur	4 Nos a) Bhubaneswar(Badusahi) b) Chandipur(Gudu) c) Dhamara(Kainta Khala) d) Bhawanipatna (Near statute chhakka)	2 Nos a) Keonjhar b) BBSR	6 Nos 1) Bhubaneswar 2) Paradip 3) Jagatsingpur 4) Cuttack 5) Sambulpur 6) Koraput	4 Nos 1) Bhubaneswar 2) Paradip 3) Puri 4) Balasore	14 Nos 1) Balasore 2) Bhadrak 3) Mayurbhanj 4) Bhubaneswar 5) Boudh 6) Jajpur 7) Keonjhar 8) Cuttack 9) Bargarh 10) Kandhamal 11) Balangir 12) Denkanal 13) Angul

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10	Average Annual Turnover of 2019/2020/2021	Rs 5461.39 Lakhs	Rs 133.33 Lakhs	87.72 Lakhs	434.39.87 Lakhs(Only past 2 year details provided(2020-21 details not provided)	Rs 119.26 Lakhs	Rs 1887.56 Lakhs
11	Bank Account no with IFSC	NA	46580200000180 BARBOJEYPOR	918020111581858 UTIB00000024	NA	NA	NA
12	Form T4(Past experience in operating similar call centre/Help desk/Data processing services/BPO during the last three years	3 Orders for Help Desk & Data Processing activities in different sectors	No related Experience.	No related experience.Even T4 form not furnished as per the requirement.	No related Experience.	No related Experience.	1 Yr 11 months experience in help desk, however as per technical evaluation no marks awarded as the minimum experience is three yrs to get marks.(2018 to 2021)
13	Demand Draft details of EMD of Rs 10,000/-	Submitted DD No(523655) dtd 18.01.2022,SBI Bank	Exempted MSME Certificate enclosed	Exempted MSME Certificate enclosed	Submitted DD No(279366) dtd 24.01.2022, Federal Bank	Submitted DD No(944148) dtd 19.01.2022,Canara Bank	Submitted DD No(685176) dtd 15.01.2022,SBI
14	Demand Draft details of Tender Processing fees of Rs 500/-	Submitted DD No(523654) dtd 18.01.2022,SBI Bank	Submitted DD No(748790) dtd 24.01.2022,SBI	Submitted DD No('057585) dtd 18.01.2022,SBI	Submitted DD No(279367) dtd 24.01.2022, Federal Bank	Submitted DD No(944147) dtd 19.01.2022,Canara Bank	Submitted DD No(685172) dtd 15.01.2022,SBI
15	Remarks		1. Work orders enclosed older than 3 years in govt sector However not related to the related sector.2. Tendor documents not serially attached.	1) Form T3 not submitted by CA. 2) Form T4, T5 & T6 not furnished and not attached as per requirement.	1) Audited P/L account of each year not submitted. 2) Authorization letter not submitted 3) Non submission of TO statement of FY 2020-21(Submitted an undertaking)		Only one project is available in related field hence no mark is awarded as per the criteria.


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11	Bank Account no with IFSC	30727971247 SBIN0010922	NA	00000035778620941 SBIN0012040	NA	NA	018811100003244/92002001 6898533/556420110000907 ANDB0000188/UTIB00000551/ BKID00005564
12	Form T4(Past experience in operating similar call centre/Help desk/Data processing services/BPO during the last three years	4 orders in related field	No related Experience.	6 Orders for Help Desk & related services in Hospital & various offices.	No related Work Experience	11 nos of projects in related field	5 orders in related field
13	Demand Draft details of EMD of Rs 10,000/-	Submitted DD No(685174) dtd 15.01.2022,SBI	Submitted DD No(349524) dtd 15.01.2022,SBI	Submitted DD No(891887) dtd 20.01.2022,SBI	Submitted DD No(713566) dtd 21.01.2022,SBI	Submitted DD No('035150) dtd 24.01.2022,SBI	Exempted MSME Certificate enclosed
14	Demand Draft details of Tender Processing fees of Rs 500/-	Submitted DD No(685175) dtd 15.01.2022,SBI	Submitted DD No(349525) dtd 15.01.2022,SBI	Submitted DD No(891886) dtd 20.01.2022,SBI	Submitted DD No(713567) dtd 21.01.2022,SBI	Submitted DD No(035149) dtd 24.01.2022,SBI	Submitted DD No(327100) dtd 24.01.2022,SBI
15	Remarks		The documents in support of Registration is a license issued as Civil Contractor by PWD.		Experience in Helpdesk operation is not available for the period asked for.(Last Three years).		

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Annexure-3 Pg-3
Technical Assessment of the bids received for Setting up Help Desk at SDH & DHH, Tender Notification No-588 dt. 10.01.2022

SL No	Bidders	Evaluation Parameter	A Turnover (Last 3 financial years)	B Experience: No of Years of Experience (No of years of experience in similar business)	C Experience: No of Projects Executed (Call Centre/Helpdesk Operation/BPO Services/Data Processing Services)	Total Marks	Remarks
1	L & K Services	A. Turnover > 50 Lakhs B. No of Yrs Experience > 3 yrs ≤ 5 yrs C. No of Projects Executed in similar business > 2 nos ≤ 5 nos	20	5	5	30	Qualified
2	M/s Rabindra Bhoi		0	0	0	0	Disqualified
3	Durgamadhav Manpower Solution		0	0	0	0	Disqualified
4	Formula One Solutions Pvt Ltd		0	0	0	0	Disqualified
5	Grayone Security Pvt Ltd	A. Turnover > 50 Lakhs	20	0	0	20	Disqualified
6	M/s Bharat Security Service	A. Turnover > 50 Lakhs	20	0	0	20	Disqualified
7	M/s Biraja Security Service	A. Turnover > 50 Lakhs	20	5	5	30	Qualified
8	Surendra Barik	A. Turnover > 50 Lakhs	20	0	0	20	Disqualified
9	Kalinga Warriors Security Services	A. Turnover > 50 Lakhs B. No of Yrs Experience > 3 yrs ≤ 5 yrs C. No of Projects Executed in similar business > 5 nos ≤ 10 nos	20	5	12	37	Qualified
10	Jankalyan Parishad	A. Turnover > 50 Lakhs	20	0	0	20	Disqualified
11	M/s Care Security & Allied Services	A. Turnover > 50 Lakhs B. No of Yrs Experience > 3 yrs ≤ 5 yrs C. No of Projects Executed in similar business > 10 nos	20	5	20	45	Qualified
12	Allin Security and Intelligence Service	A. Turnover > 50 Lakhs B. No of Yrs Experience > 3 yrs ≤ 5 yrs C. No of Projects Executed in similar business > 3 nos ≤ 5 nos	20	10	5	35	Qualified

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 02.01.22